

# **Driftpile Cree Nation**

# Post Majority Support Services (PMSS) Outreach Worker Job Posting

Driftpile Cree Nation (DCN) is a proud and culturally strong First Nation located between the towns of Slave Lake from the west, and High Prairie from the east, approximately 340 km northwest of Edmonton. The Nation is nestled on the south shore of Lesser Slave Lake. As the second-largest lake entirely within the Alberta boundaries Lesser Slave Lake is a stunning destination for birders and wildlife enthusiasts. We are signatory to Treaty 8 and a member of the Lesser Slave Lake Indian Council. As stewards of the land, we will ensure that the best sustainable practices are followed, now and in the future.

The Driftpile Cree Nation's (DCN) Child and Family Services Program (CFS Program) is community-based and family oriented to provide the care, protection and well-being of all Driftpile Cree Nation children in a preventative manner to promote the healing of all children, families and community. A coordinated, holistic, interdisciplinary approach is the foundation of the Program to meet the developmental needs of children, youth, and families with respect to the cultural identity, customs and traditions, beliefs and values.

#### **Job Overview**

Post Majority Support Services (PMSS) offers individualized support services to youth leaving care and young adults formerly in care aged 15-26 as they prepare for independence and are exiting or leaving care due to having reached the age when mandated or legislated services end and for those young adults formerly in care.

Reporting to the Supervisor, PMSS, the Outreach Worker is responsible for engaging youth who are more likely to experience mental illness and/or substance use disorders and increasing their access to timely and effective services with clear pathways to access care, shorter wait times, coordinated and wraparound service delivery, including services that are youth friendly. The goal is to provide comprehensive wraparound services that promote, empower, and enable young people to achieve personal independence. This position is responsible to manage case assignments, review, and follow up, support, and advocate to meet the needs of youth. They will help evaluate, develop individualized plans, and collaborate and liaise with program and service providers to help and advocate for youth and young adults in the PMSS program.

## Responsibilities

- Focus on referral services for at-risk young people that includes encouragement and care by tapping into required programs and services.
- Facilitate youth movement through traditional and/or non-traditional support or emergency services to case management, housing, financial, mental health, education and/or employment.
- Practice an understanding of young adult developmental stages, trauma-informed practice; including intergenerational trauma and the long-term effects of trauma experienced while in care.
- Provide support services and advocacy from a trauma informed lens.
- Conduct initial and comprehensive assessments of identified needs, support systems, and develop individual plans identified by the young adult ensuring on-going case management and follow-up.
- Assist youth in creating individualized life plans and self-identified goals addressing basic needs. This
  may include assistance with housing, food, employment and financial security, mental health, wellness,

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addiction supports, cultural supports, life skills, healthy relationships and connections with supportive family and community.

- Anticipate barriers and solutions to overcome systemic issues and gaps.
- Assist young people in navigating through systems (book appointments, provide transportation, assist with forms and applications).
- Consistent street-based outreach and engagement with young people in homeless shelters and on the street who require individual support such as housing, financial, health, physical, legal, employment and education needs.
- Attend interagency meetings and maintain linkages with community agencies.
- Establish networks and collaborative environments that include the views of young people that are incorporated in all processes and requests. Transitions dependent on timely follow-through and communication amongst all parties.
- Maintain working relationships and coordinate/navigate programs and services with team colleagues, partnering agencies, and other service providers.
- Connect young people with Elders, culture, language, and gatherings.
- Facilitate, coordinate, and promote group programming and workshops on a variety of social issues and topics.
- Knowledge of PMSS program policies and practices, monitor progress against expected and known outcomes, maintain accurate records and follow-up.
- Maintain confidentiality, discretion, and ethical practice.
- Provide Supervisor with timely briefings and information, enabling informed decision-making, including reporting and data collection methods.
- Demonstrate flexibility regarding scheduling and working hours (evenings may be included).
- Other duties as required.

### Qualifications

- Diploma or Degree in Human Services, Social Work, or related field.
- Minimum of two (2) years' experience in a related position.
- Valid Class 5 Driver's License, with an up-to-date driver-abstract.
- Criminal Record and Child Intervention Record checks.
- Microsoft Office software, emails, databases, excel, power-point and outlook.
- Knowledge of First Nation culture and communities; Cree language an asset.